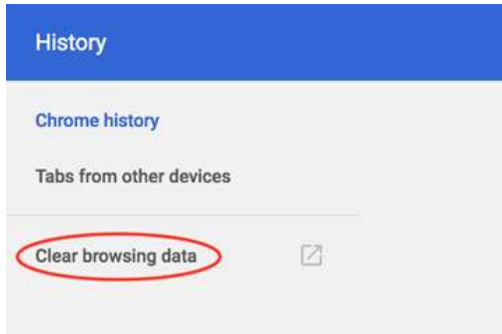


1. Please use either Google Chrome or Firefox for this process.
2. Go to your browser's history and clear browsing data. It is important to also clear all cookies as well, this is what prevents access to the iCoach website.



3. Next login to your myTPA account. Once this is completed, please click on this link: <https://www.tpacanada.com/access-member-benefits/itf-tennis-icoach>
4. Click on the logo or the Click for Access button on the page. (You may have to login to your myTPA account again).
5. Once this has been completed, you should be able to access all of the iCoach materials.
6. To use the code (XHN81M), users can access 'locked' content and when prompted to pay there is the option to use a voucher code toward the bottom of the page. This is where the above code should be used.
7. If the problem persists, please contact TPA at [tpa@tenniscanada.com](mailto:tpa@tenniscanada.com)