1. Please use either Google Chrome or Firefox for this process.

2. Go to your browser's history and clear browsing data. It is important to also clear all cookies as well, this is what prevents access to the iCoach website.
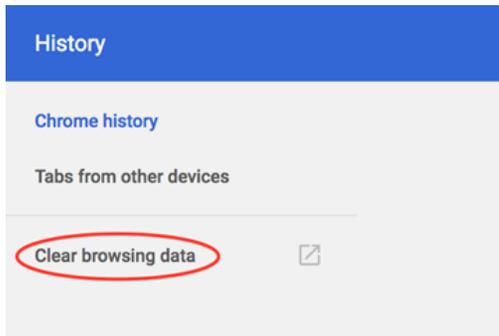
3. Next login to your myTPA account. Once this is completed, please click on this link: https://www.tpacanada.com/access-member-benefits/itf-tennis-icoach

4. Click on the logo or the Click for Access button on the page. (You may have to login to your myTPA account again).

5. Once this has been completed, you should be able to access all of the iCoach materials.

6. If the problem still persists, please contact Scott Milnthorp at smilnthorp@tenniscanada.com